

Looking to increase revenue and improve customer service while decreasing communication costs?

eNterprise IP Messenger Unified Communications Platform

Just imagine how much more cost- and time-efficient your business would be if callers were able to connect to your workforce more reliably and consistently, instead of them spending an inordinate amount of time chasing missed calls and messages. Not to mention how much higher customer satisfaction, loyalty and eventually sales would be if callers could actually get through to live people more regularly. eOn's eNterprise IP Messenger, an IP-based Unified Communications Platform, helps connect callers to your business.

ENTERPRISE IP MESSENGER IS HERE – AND YOUR BUSINESS IS ABOUT TO BECOME PRODUCTIVE, RESPONSIVE AND AGILE.

eNterprise IP Messenger integrates 3 key pillars of communications – Mobility, Presence & Messaging – with the Millennium® Converged Communications Platform to deliver a remarkable unified solution. You will never have to worry about your communications system becoming obsolete, hardware upgrades, large service contracts or integrating with your e-mail and Internet servers, because eNterprise IP Messenger grows with your business, to deliver a future proof investment in communication.

ENTERPRISE IP MESSENGER DELIVERS:

- Access to your mobile workforce
- Secure access to messages and Live Communications
- Enterprise presence & availability
- Increased employee productivity
- Improved customer service



Powered by **esnatech**



UNIFY & SIMPLIFY
all your daily communications

eOnTM
communications



DELIVERING ACCESS TO ENTERPRISE MESSAGING SYSTEMS FROM ANY DEVICE

eNterprise IP Messenger integrates with legacy platforms as well as new methods of communication — like Voice over IP, corporate instant messaging and other collaborative technologies to create one all-inclusive and user-friendly communications network.

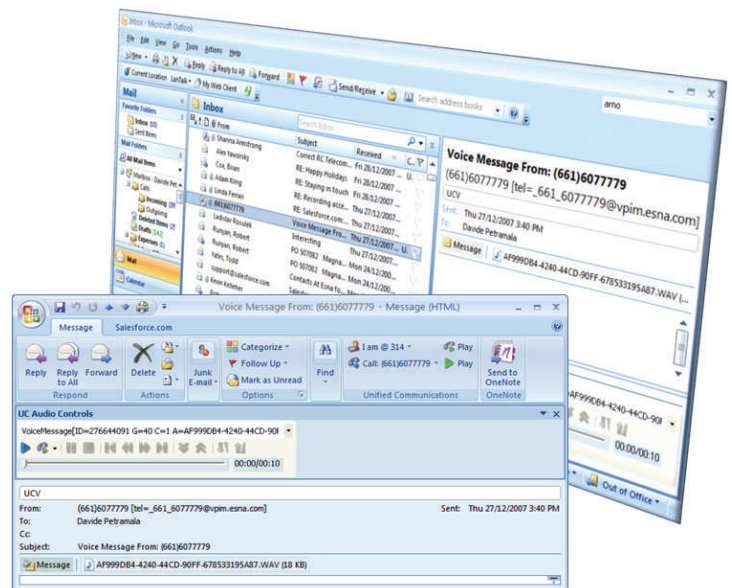
eNterprise IP Messenger enables you to access, manage and respond to any kind of message (voice, fax or e-mail), using any device (phone, PC, web or PDA), from anywhere (office, road, home or remote), at anytime. It can even emulate your existing voice mail system interface to eliminate upgrade issues.

WHAT DOES IT ALL MEAN TO YOU?

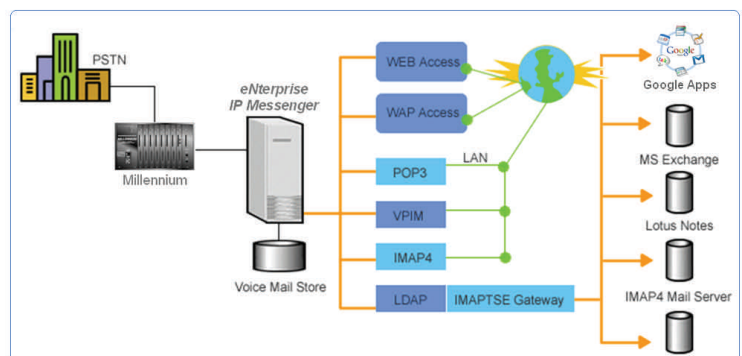
Enhanced productivity. Greater responsiveness. Increased reliability. Considerable cost savings. Remarkable ROI. Increased responsiveness is most easily outlined in this example: While traveling into the office or out at lunch, an employee can use their cell phone or check their wireless PDA for urgent messages — i.e. voicemails, faxes or e-mail messages. Gone are the days where you would have to power up a PC and find a phone line to connect it to.

Whether by phone, wireless devices (PDA, Blackberry, Cell Phone) or e-mail, and with the ability to manage all of their communications using the rich capabilities of the mail client, all employees can file critical voicemail and fax messages in the same way they file e-mail messages, into a specific folder for future reference or even security compliance.

With eNterprise IP Messenger you can respond to messages anytime, anywhere, from any device. eNterprise IP Messenger is all about security, convenience and choice. Here's how it works: the sender decides whether to send a fax, e-mail or voicemail message. The recipient then chooses how to access that message, unencumbered in any way by the form of the message. Senders and recipients can choose the device, dramatically improving productivity and improving overall corporate responsiveness.



eNterprise IP Messenger offers easy and quick access to corporate instant messaging, presence management, message control, callback options and more — all from your Outlook interface.

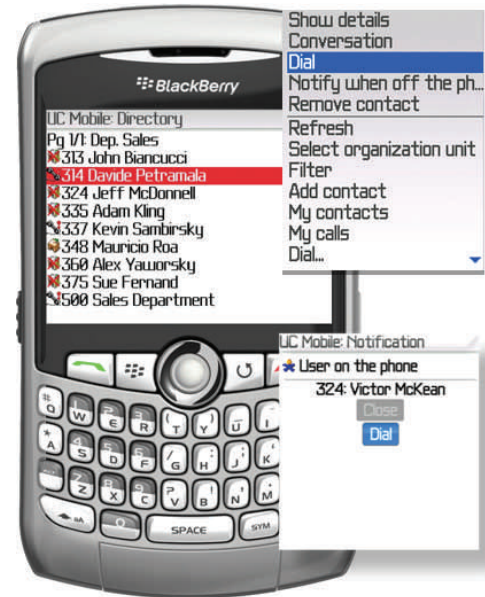


Based on IMAP4 standards, the eNterprise IP Messenger works with a variety of email servers, including MS Exchange 2000 / 2003 / 2007, Lotus Domino, Novell GroupWise and hosted Google Applications.



ENTERPRISE IP MESSENGER POWERS INTELLIGENT OFFICE MOBILITY, LINKING YOUR MOBILE WORKFORCE TO YOUR CUSTOMERS

eNterprise IP Messenger's first and most prominent feature — accessibility indirectly leads to its second key feature — responsiveness. Regardless of whether it's a knowledge or desktop worker (operations, customer service, inside sales), an executive, a mobile worker (field sales, technical specialist, marketing) or a telecommuter (home office worker), all employees can become more productive, responsive and flexible with eNterprise IP Messenger services – like location based routing, Find Me/follow Me Automation, Call filtering and Contact specific messaging. Calls coming into your organization represent major assets, your customers! Having those calls go directly to mobile devices compromises your control over the asset. By employing a mobility server an organization retains control of incoming calls and their distribution ensuring that calls are always promptly connected to a live call as well as making sure they are always answered by an employee or resource that works for that organization.

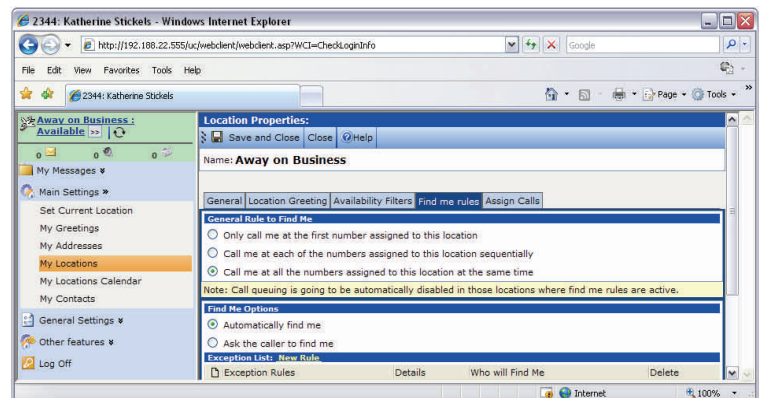


Supported on Pocket PC, Windows Mobile OS, Blackberry and Symbian OS enabled devices, UC Mobile communicates with the eNterprise IP Messenger server via TCP/IP (GPRS, WiFi) allowing the user to view a co-worker's location and availability status and even be notified when that individual is off the phone.

SPEECH ENABLED FIND ME/FOLLOW ME AUTOMATION & MOBILITY

Business has become predominately a messaging environment and those companies that figure out how to increase live interactions with customers and reduce messaging with them will deliver the competitive differentiation that will allow them to succeed in today's global market place!

eNterprise IP Messenger links the mobile workforce to their office infrastructure through speech and presence technology enabling your workforce to answer calls LIVE in real time no matter where they may be.



All users can administer their Find Me Rules and other preferences through an intuitive browser-based interface – the Web Client.

Leveraging Speech recognition technology from Nuance, callers and employees simply say a name or department and depending on the users availability, presence, and location, eNterprise IP Messenger will connect the caller to the user in Real-time, dramatically lowering your daily messaging and vastly improving your customer satisfaction.

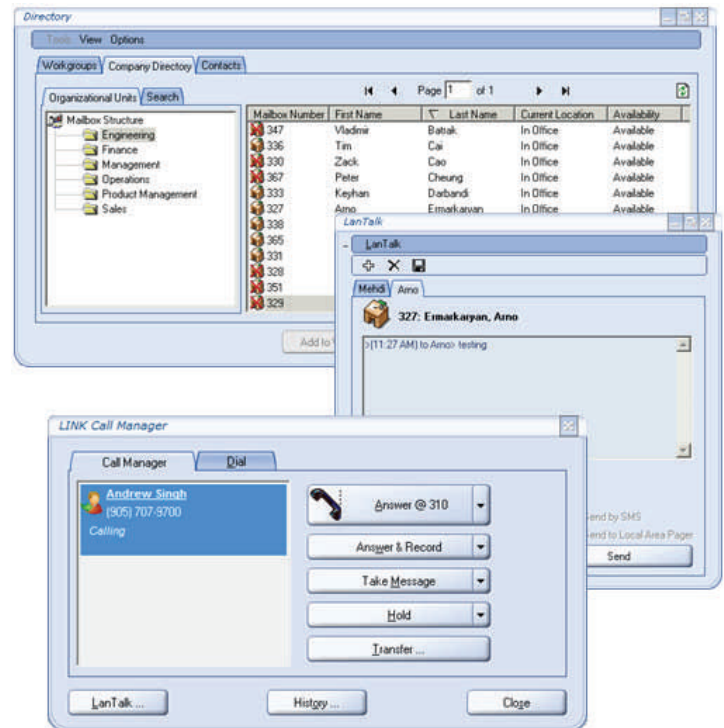


REWRITING THE RULES OF BUSINESS BY SIMPLIFYING THE PROCESSES, AND PROVIDE INSTANT AVAILABILITY AND CONNECTIVITY ANYTIME, ANYWHERE, TO ANYONE IN YOUR ORGANIZATION

PRESENCE & INSTANT MESSAGING

eNterprise IP Messenger is a Presence management server integrated with Active directory and other LDAP interfaces to deliver LIVE communications between voice and data networks. It enables organizations to know real-time status and availability of their workforce and provide users tools to communicate with one another instantly.

- Presence management tools offer immediate notification of staff availability and easy access for remote users with office staff.
- Missed calls can be pulled out of voicemail even when on the road to ensure real-time connection and less messages.
- Users can identify a caller and consequently prepare for incoming calls—leading to a better customer service in the way they answer and respond to live calls.
- Users can select to record all inbound phone calls or record parts of a conversation at any time and then the system will store the message in the user's mailbox.
- Instant messaging provides real-time ability to communicate with users logged into the Internet and wireless network via SMS; both internal and external users can send messages via IP to any user in or out of the office; dramatically saving time and expense by eliminating cell charges, long distance and internal telephone tag.



UC Client Manager enables visual call management, notification of staff availability and instant messaging from any IP access point.

FUTURE PROOF INVESTMENT

eNterprise IP Messenger will prove to be the ideal solution for any communications challenges that you are facing today. Its superior functionality combined with revolutionary unified communication capabilities makes it an unbeatable product that will help any company grow, as it is driven by a core focus based on ease of use, deployment and cost competitiveness.

To learn more about the eNterprise IP Messenger, contact an eOn Authorized Channel Partner today!

